Rocket®*software*

Rocket MultiValue

Terminal Emulators FAQ

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MV Terminal Emulators Message

1. **What is the overall message we are communicating to our customers about the MultiValue Terminal Emulation products - AccuTerm and wIntegrate?**

   We will continue support of AccuTerm and wIntegrate and provide Hot Fixes for critical issues as well as maintenance releases that include enhancements, OS certifications, and address bugs and security updates.

2. **Are you still planning an MV TE product which is a combination of the best features of AccuTerm and wIntegrate?**

   In August/September 2022 we engaged with both wIntegrate and AccuTerm customers to discuss details of the MV TE concept and further assess the direction for our terminal emulator products. The primary objective was to validate the interest in a solution that combines AccuTerm and wIntegrate and allows customers to deploy their MV forms-based applications on a web browser. We are committed to focusing our R&D resources on innovation that delivers value to our customers and MV TE would require a large R&D investment in both personnel and time.

   While there is interest in a web solution, we learned about customers concerns with MV TE. Customers have developed complete solutions with both wIntegrate and AccuTerm. For these customers feature parity and seamless migration of their existing applications is a must. Others are moving to the web but see REST APIs and web applications as the path forward to modernize their greenscreen applications. Being able to run existing greenscreen terminal-based apps on the latest web browser versions is important as a transition path the web.

   Based on this feedback, we decided against moving forward with the MV TE project. Instead AccuTerm and wIntegrate will continue as separate products. We expect customers will continue using both products. We will fully support both and each product will continue to have an independent roadmap.

3. **Is there an alternative to MV TE?**

   Yes. The answer is two-fold

   - wIntegrate and AccuTerm will continue to support form-based GUI application development.

   - We will assess supporting pure terminal emulation (without integration and GUI development features) on a browser.

4. **What is next in assessing supporting greenscreen terminal emulation on a browser?**

Once AccuTerm 8.1 is GA, we will do an assessment to determine the effort required to develop the new feature and will provide an update in the Q3 roadmap webinar.

AccuTerm

5. **Will there be any further development or new releases of AccuTerm?**

   Yes. We will continue to support AccuTerm going forward. We will provide Hot Fixes for critical issues as well as maintenance releases that include enhancements, OS certifications, and address bugs and security updates.

   The next planned release of AccuTerm is 8.1

6. **What is the go forward strategy for the different editions of AccuTerm?**

   Starting with v8.1 of AccuTerm all editions will follow the same versioning scheme and numbering. AccuTerm desktop, web (AccuTerm.IO) and mobile (for Android and iOS) will release as version 8.1.0.0. They will also align with a common release schedule and roadmap.

7. **When will Rocket remove the "security alert" for AccuTerm?**

   AccuTerm 8.1 complies to Rocket's standards for security including certification by some of the leading software scans such as Synopsys Black Duck, Polaris, and VeraCode. We highly recommend upgrading to AccuTerm 8.1 at your earliest convenience to ensure your organization has the most secure software.

8. **When will AccuTerm 8.1 release?**

   AccuTerm 8.1 will GA in May 2023.

9. **I purchased AccuTerm 8.1. Do I need to pay separately for mobile, web and desktop editions?**

   No, AccuTerm as a product gives you access to all available form factors. You can deploy users as needed in any of AccuTerm editions.

10. **I bought a multi-user license of AccuTerm 8.1. Do I have to license mobile, web and desktop separately?**

    No. You can deploy user licenses to any of the AccuTerm editions. However, your license needs to account for all desktop and mobile devices and web users. For example, if you plan to install AccuTerm on 5 desktop computers, 10 mobile devices and have 15 web browser users you will need a 30-user license.

User licenses are floating and can be redeployed. For example, when a user logs out of the web, you can transition that user to either mobile or desktop as needed.

11. I bought AccuTerm 8 do I need to buy AccuTerm 8.1?

For as long as you have an active maintenance contract you will be able to upgrade to v8.1 without buying a new license. However, customers with AccuTerm 7 and prior releases need to buy AccuTerm 8 or 8.1 to be able to access the latest version.

If you have AccuTerm 8, but your maintenance contract has expired you will need to pay a reinstatement fee to upgrade to 8.1.

12. Can I install AccuTerm web on my own hardware?

Yes. AccuTerm 8.1 now supports on-premises deployment. This eliminates any dependencies on AccuTerm.IO. You will need to install the AccuTerm web server components and register users directly on your AccuTerm server.

You need to apply a license key to the AccuTerm web server. A connection to the Rocket AccuTerm licensing server will be needed. Your server will verify the number of users available with the licensing server periodically.

13. Do I need to create users in AccuTerm.IO to be able to use AccuTerm on a web browser?

With AccuTerm 8.1 you have the choice to either use the hosted version of AccuTerm web (AccuTerm.IO) or fully install the server on-premises. If you decide to use AccuTerm.IO you will need to create web users in the licensing portal.

wIntegrate

14. Will there be any further development or new releases of wIntegrate?

Yes. We will continue to support wIntegrate going forward. We will provide Hot Fixes for critical issues as well as maintenance releases that include enhancements, OS certifications, and address bugs, and security updates.

15. Are wIntegrate customers expected to migrate to AccuTerm?

No, wIntegrate customers will not need to migrate to AccuTerm.

16. When is the next release of wIntegrate planned for?

The next release of wIntegrate is 6.4.5 and we're projecting it will release in 1Q2024. We will provide roadmap updates once the release date is committed.

17. When will wIntegrate support Windows 11?

wIntegrate 6.4.5 will be certified on Windows 11.

18. **What is the go forward path for wIntegrate and Dynamic Connect users?**

    wIntegrate is separate from Dynamic Connect. The general go-forward plan for wIntegrate is as stated above. Dynamic Connect is available at no charge with the DB Tools for U2. It is a terminal emulator without any of the application development features wIntegrate and AccuTerm offer.

19. **Will there be any notification to partners and DEUs who have embedded Dynamic Connect in their solutions?**

    No, nothing is changing with regards to Dynamic Connect.